

The Client Covid-19 Risk Assessment Process



Introduction

This process allows an informed assessment of what level of support would be required for a service user to safely attend Thrive STH sessions, whilst the risk of Covid-19 is present in our communities.

A RAG rating is used which will help inform plans to support clients returning to Thrive and to ensure that resources are effectively deployed during this process.

This assessment takes the form of a four-stage process, at the end of which the service user will be graded as;

- **Red** (Requiring significant additional support to return);
- **Amber** (Requiring increased support to return/some additional considerations); or
- **Green** (May return with little, or no additional support to return).

The four-part risk assessment process

This process should be carried out using the flowchart at the end of this document as a guide.

The parts of the assessment are as follows:

Part One - Will the service user be able to adhere to the control measures contained in the risk assessment with;

- (a) low, or negligible support;
- (b) moderate support; or
- (c) significant support?

Part Two - Has the service user been assessed as clinically vulnerable or clinically extremely vulnerable?

Part Three - Does service user's wider household include anyone assessed as clinically vulnerable or clinically extremely vulnerable; and if so

Part Four - Have the risks to the service user's family/bubble been mitigated?

Using the output

Once the process has been completed and the service user is RAG rated, it is important that the service user/carers/primary care providers understand:

- the risks involved in the service users attending Thrive and the additional controls that are in place;
- this includes risks to carers, family and people in their 'social bubble';
- they have agreed to the service user re-commencing attendance at Thrive.

